



Product information and unlimited warranty

This product was designed and handcrafted by BENU, Yerevan-based producer of conceptual writing instruments and accessories. We take personal pride in our products and your satisfaction is our primary concern.

UNLIMITED WARRANTY:

This product comes with an unlimited warranty against manufacturing defects*. If found to be defective in material or workmanship, this item will be repaired or replaced free of charge**. This warranty does not cover loss, ordinary wear and tear arising from the use of the product, or damage that may arise from accidental or intentional misuse or abuse, alteration or customization, or repair by an unauthorized party.

** Small imperfections are features of a handmade product, therefore should not be considered as defects.*

***You are responsible for transportation costs, including but not limited to postage, insurance, and packing materials. We recommend your contact us before shipping your pen for service.*

To obtain Warranty Service, please contact the BENU authorized dealer from which you purchased the product or contact us directly at support@benupen.com and we will be happy to assist you.

PRODUCT CARE:

This is an article of absolute artisanship; considering the fragility of the materials and the uniqueness of the workmanship, we highly recommend particular care in its use.

- **Avoid strong shocks.** This product is handcrafted of high quality acrylic resin. Though this material is highly durable, it can break if dropped. Therefore, we recommend avoiding strong shocks such as dropping on hard surfaces.
- **Avoid contact with abrasive materials.** To produce this item, we use highly durable and scratch-resistant acrylic resin. However, we recommend avoiding contact with extremely rough or abrasive materials to avoid any damage.
- **Avoid overheating.** Long exposure to heat sources with strong overheating (over 60°C / 140°F) can degrade the quality of the acrylic material.
- **Keep out of reach of children.**

If you have any questions about product care please contact us at support@benupen.com